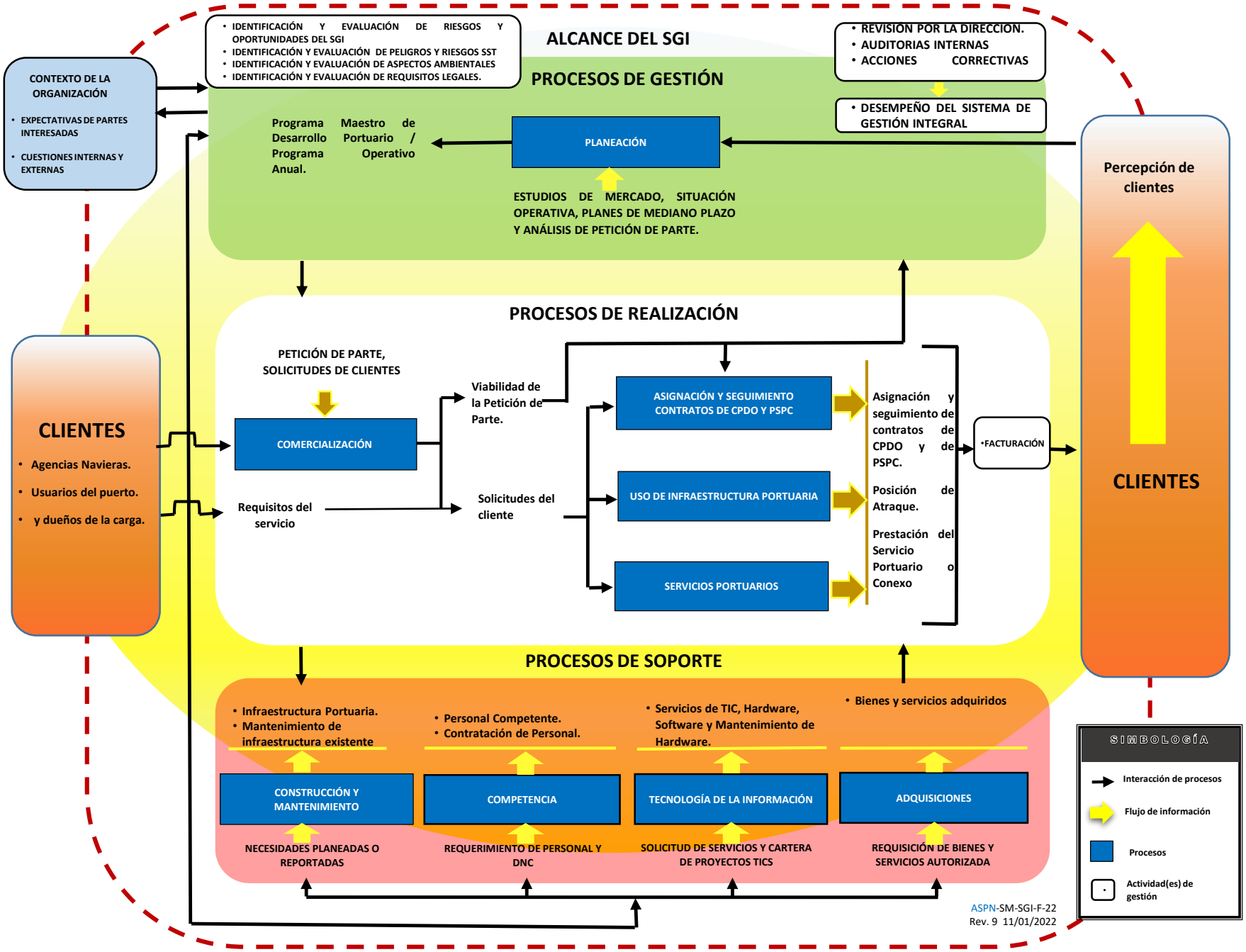Modelo del Sistema de Gestión Integral